

Managing Portal Content

Duration

1 day

Description

Content Managers play a key role in an AquaLogic Interaction (formerly Plumtree portal) implementation. This course takes the Content Manager through all the common business responsibilities associated with maintaining portal content and an overview of tasks and terminology required to communicate with the portal administrator about portal content. Students learn how to submit, manage, and share portal content. Finally, several techniques are implemented to make the browsing user's experience easier and to expose content through Related Resources and Snapshot Query portlets. Throughout the course, we cover best practices on how to design and roll out a successful content strategy. This course does *not* cover the more technical aspects of content management, such as creating complex crawlers. This is covered in the AquaLogic Interaction 6.0 Administration course.

Target Audience

- Content Managers
- Business Analysts

After this course, participants will be able to:

- Use and maintain the Knowledge Directory (taxonomy, security)
- Submit and approve new content
- Create filters to sort content
- Use a content crawler to refresh content
- Expose crawled content through special portlets
- Set up related resources so users can find more relevant information in a single place

Prerequisites

- Foundations course

Available in these Delivery Modes

- Public Classroom Training
- LiveVirtual Classroom
- Private Event